



# Boarding & Bathing Policies

## Vaccines & Parasites

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All pets dropped off for boarding or bathing must be current on vaccines or have a medical clearance letter from a licensed veterinarian. Vaccines will be given at owner's expense if we cannot contact the owner for instruction. If *parasites* are found on your pet(s) during their stay, they will be treated as **Central Animal Hospital** determines and the cost of the treatments will be added to your total bill. This will be a minimum \$8 charge.

## Baths

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Canine boarding stays of **5 nights or longer** qualify for a **complimentary** bath. Baths include:

- Grooming shampoo, nail trim, & ear cleaning.
- They **do not include** anal gland expression, additional clipping, or medicated shampoo.
- If your pet needs a medicated bath, you will receive a \$15 credit towards the cost of the bath.
- If your dog's health or temperament makes it a hazardous to the staff or the dog(s), the dog(s) will not be bathed.

### **Optional Bath**

Dogs staying for 1 night to 4 nights qualify for a ½ price bath. If you decline a bath we are not responsible for the cleanliness of the pet upon discharge. You may use the ½ price bath credit up to one day after discharge from a boarding stay.

## Pet Cots

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Pet Cots will be available for a \$1 per night charge. If your dog(s) damage(s) a cot, you will be notified but not charged the first time. If you choose to rent a cot after the first notification, you will be required to pay a \$40 damage deposit for the cot. If the dog(s) damage(s) the cot you will be charged a \$40 replacement fee.

## Third Party Pick-up or Sunday Pick-up

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**Third Party Pick-up:** If the pet(s) are to be picked up by someone other than the owner, arrangements must be made with **Central Animal Hospital** regarding the bill prior to pick up.

### **Sunday Pick-up**

- You must pre-pay for the stay when you drop the pet off.
- You must make prior arrangements to pick-up between 5pm and 6pm.
- Baths may be given up to two days prior to a Sunday pick-up.
- If, for any reason, you cannot pick the pet(s) up by 6pm on the pre-arranged day, the pet(s) will be bedded down for an additional night of boarding. Additional charges apply.

## Injury/Escape

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All reasonable precautions will be used to prevent injury and escape of the pet(s). **Central Animal Hospital** is NOT responsible for the actions of the pet(s) that may cause injury and escape.

## Quarantine

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If the pet(s) must be separated from the general population and put in quarantine, charges for quarantine procedures will be added to the total bill.

## Abandonment

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All pets not picked up within 7 days after the discharge date will be considered abandoned. **Central Animal Hospital** is given authorization to dispose of the pet(s) as they deem fit, including euthanasia.